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ALICIOUS H. MATHIA  
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12910 Ashford Point Dr  
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**Education:** **Full Stack Web/Mobile Developer - Nucamp Coding Bootcamp 2021**  
Masters in Business Administration - Southern New Hampshire University 2016  
Bachelor of Science, Economics - Minnesota State University at Mankato 2012

**Projects:** **Murhero Media Network, web application (2015, under construction)**

An online multi-media platform presenting global news, stories, and resources that motivates and inspires

**Ragie Designs, web application (2021 - Pending)**

Ragie Designs is a West African fashion brand and e-commerce website. The brand is mainly focused on custom women designs and sewing, coupled with minimal men designs.

**MC Groupe LLC, web application (2021 - Pending)**

The consulting tech company with multiple brands in media, logistics, agriculture, and e-learning

**Gbonu, mobile application (2021 - pending)**

Project is dedicated to building an app that teaches traditional African languages.

**Experience:** **Freelancer, Software Developer (2020-present)**

- Consult to create and develop software applications that allow people to perform specific tasks on the web, computers, or mobile devices along with fixing technical errors on existing platforms
- Demonstrate professionalism by building strong client relations for the production of the perfect product

**Fresh Specialist, Sam's Club (2018-present)**

- Utilize mobile softwares to accomplish daily tasks, identify customer needs, assisting with purchase decisions, system ordering, resolving issues and concerns, and promoting the Company's brands
- Provide training and guidance for newly hired employees in processing, safety, and quality control
- Visit with business members and new businesses in order to maintain customer satisfaction and build rapport for retention, perform wholesale pricing and competitive pricing analysis quote for businesses

**Account Manager, C.H. Robinson (2015-2018)**

- Drive account profitability through effective management of operation plan execution, supplier relationship management, claims, and BOLs. Develop, communicate and implement SOPs in Navisphere software.
- Tracking and tracing client shipments and troubleshooting errors, and taking corrective action to resolve issues via phone, outlook, and cloud software data management.
- Analyzing daily financial reports from the internal tracking systems to evaluate strategic choices in adding value, building strong relationship with customers, create profits by negotiating beyond price contracts

**Account Executive, Comcast (2013-2014)**

- Built value around companies products/services, and tailored offerings to fit customer's needs.
- Proficient in CRM software, data analysis, time management, and negotiated to solve problems.
- Created detailed business plans designed to attain predetermined goals and quotas

**Bank CSSR, Wells Fargo (2012-2013)**

- Display a friendly, positive attitude toward serving customers and possess strong customer service skills
- Processing transactions for customers to help them manage their finances, finding ways to make financial services more convenient for customers (like bill pay, mobile & online banking) on company's software.

**Skills:** **Programming Languages:** JavaScript, HTML, CSS, Bootstrap  
**Web Technologies:** React, React Native, Node.js, Redux, Express  
**Foreign Languages:** Fluent in English-Creole

**Leadership:** Pedagogy and Professional Responsibility EC - 12, National Society of Leadership and Success, Murhero Foundation Inc., Africa Rising Global Association - President

**Internship:** Killough Middle School Tech Center, Minnesota State Campus Kitchen Project